



FREQUENTLY ASKED QUESTIONS



QUESTIONS ABOUT WINNERS

How do I find out if I have been selected as a winner?

Winner names and hometowns are posted on the RESULTS AND WINNERS tab on the Lottery Bonus Zone web page following the validation of winners, approximately one (1) week after each drawing. While we cannot guarantee delivery of emails for reasons beyond our control, we do send emails to all drawing winners.

Where is the WINNERS LIST from the last drawing?

It takes approximately one (1) week from each drawing for drawing winners to be validated and processed before the WINNERS LIST is posted on the RESULTS AND WINNERS tab on the Lottery Bonus Zone web page

Why does it take so long to post the WINNERS LIST?

After each drawing, the winning entries must be reviewed and verified for eligibility. The winners' information must be certified by the Lottery before posting on the web site.

I see my name on the WINNERS LIST as a Grand Prize winner, Second Prize winner or Third Prize winner but I have not received an email. What should I do?

Use the FEEDBACK form for any questions related to prizes or prize winners.

I submitted several entries to the drawing. Why didn't I win a prize?

It's the luck of the random drawing that determines who wins and who doesn't. With thousands of entries received for each drawing, your chances of winning are solely based on luck.

How are the second chance winners selected?

Winners are randomly selected from all entries received for each drawing. The drawing procedures have been audited and approved by an independent certified public accounting firm.

What are my chances of winning a prize in a second chance drawing?

Your odds of winning will vary, based on the total number of entries received for a drawing and the total number of entries that you have submitted.

If I am selected as a winner of a Grand Prize winner, Second Prize winner or Third Prize winner, how will I receive my prize?

If you are selected as a Grand Prize winner, Second Prize winner or Third Prize winner once you have been verified by the Lottery and confirmed your contact information including first name, last name, mailing address and phone number, you will receive your prize via UPS. Prize packages, delivered via UPS, may take between two (2) to four (4) business days to arrive.

[See more FAQ's about Second Chance Drawings](#)